



April 9, 2020

To DuPont S&C global partners and customers,

Our DuPont business purpose is to empower the world with the essential innovations to thrive. During this unprecedented time, we are actively living our mission as we support the response to the global COVID-19 pandemic. Our thoughts and concern go out to those directly impacted by the virus and to the frontline response personnel we are working to protect across the world. From the initial response in early January through today our colleagues in DuPont Safety & Construction have remained passionate, committed, and dedicated to providing the essential products needed to allow frontline responders and others to safely perform their roles.

First and foremost, thank you. We are tremendously grateful for you and your teams and the critical functions you perform each day to ensure frontline workers can obtain the vital supplies needed to continue to help battle the spread of COVID-19.

At DuPont, our core values of Safety & Health, Respect for People, Highest Ethical Behavior, and Protecting the Planet inform every decision we make. Our teams are working tirelessly to increase the quantity and speed at which our personal protective equipment is available to those working on the frontline. In the fight against COVID-19, our core values mean that we will:

- Do everything within our power to **increase the amount and speed of PPE availability**
- Stand with our frontline workers by giving **healthcare personnel the absolute highest priority for our supply**
- Treat our partners and customers with respect and fairness, with **no tolerance for opportunism or price gouging**
- Commit to **reestablishing our standard lead times & service levels** when we win this fight

We depend on our channel partners to represent our core values and brand promise in the market, help fulfill our commitment to ensure our products reach the frontline workers who need them most, and avoid any action that could be perceived as taking advantage of the current market dynamics.

As a partner we know you will stand with us in the fight against COVID-19. We are all in this together and appreciate your full cooperation. This is our moment to live our purpose. Working together, we can support the first responders and the people on the frontline as we overcome the COVID-19 pandemic.

Sincerely,

A handwritten signature in black ink, appearing to read "Rose Lee", with a stylized, flowing script.

Rose Lee
President, DuPont Safety & Construction

For all updates related to our response to COVID-19, we invite you to visit our website:
<https://www.dupont.com/news/dupont-response-novel-coronavirus-prevention-and-control.html>